

Confidentiality and Data Security

Although the Fuel Rats IRC is considered an open and public system, there are certain expectations to how we as Rats treat the information we are privy to. This document briefly outlines our expectations and what you should do to ensure you do not overshare information.

Client data is confidential

Although anyone currently present in #fuelrats can see the commander name and the system they are calling for rescue from, we do not distribute that information outside of the Mischief. You, as a rat, should not share client information outside of the Mischief, including but not restricted to client name, location and ship type. There are specific Terms of Service points that disallows using bots to automatically collect and use this information further, and our third party applications require an active rat account to consume this information from the API.



Do not file paperwork elsewhere

This includes doubling up on roles such as Hull Seals! Unless the CMDR in question has requested repair from the Hull Seals, and they already have a case on them, **DO NOT SUBMIT PAPERWORK TO THEIR SYSTEM**. Doing so would constitute a breach of our Privacy Policy.

Although not secret, do not give out links to our backend systems

The average player has no need for information about our APIs, the dispatch board, or our pastebin. These systems are not for general use, they're for use by the Mischief. Do not distribute links to these systems to other people unless the system explicitly states it is for public consumption.

We are not bash.org material

Anyone is free to log #ratchat and #fuelrats for their own personal use. It is however *not* considered kosher to post these logs for public consumption elsewhere. If someone says something quoteworthy, you are obliged at the very least to obtain permission from any involved parties, and delete or anonymize unrelevant text.

And although this should go without saying...

Your Fuel Rats account(s) are personal; do not share your login information with anyone else

Only you should have access to your API, Confluence and JIRA accounts, and IRC nickserv login, as well as any other Fuel Rats systems. Do not share accounts with other people, and do not give anyone your password, not even an operator or a Techrat. We have no need for them; anyone asking you for your password is Doing It Wrong, and you should tell an oper or a janitor immediately.