

# Fuel Rats Knowledge Base

## Dispatch Information

### When to clear or md a case

Not sure when to !md or !clear a case, check this out: [How to File Cases / When to !md, !invalid and !delete cases](#)

When an invalid case happens, just use "!clear <case>!"  
REMEMBER: Always ensure there is an inject or a note explaining the situation of the case!

### Debriefs in Other Languages

If a client is using a E:D version that doesn't support Latin characters or needs a debrief translated by another Rat, the #debrief channel can be used in those cases. Please /part the channel after the debrief is completed.

We also have some dispatch and debrief manuals:

[Russian](#)

[German](#)

### Use of MechaSqueak in IRC

Please check on the status of cases or get case information in PM with Mecha, whenever possible. Using !list or !quote in our public channels spams the channels with information that doesn't need to be there and can give anyone watching information about cases. Remember that Rats aren't necessarily the only ones who are in our channels.

Mecha can be accessed via PM by typing: /query MechaSqueak[BOT] or double clicking its name.

Commands that are helpful to multiple Rats such as !search should be used in #ratchat for all to see. It also would be good experience to learn common system names, naming conventions and common client errors so that !search doesn't even need to be used.

### General Information

[Fuel Rats' IRC Terms of Service](#)

[Fuel Rats' IRC Code of Conduct](#)

MechaSqueak ChangeLog: [github.com/FuelRats/pipsqueak/releases](https://github.com/FuelRats/pipsqueak/releases)

## Other News and Information

### Statistics

Our Stats are back! Click [here](#)

### Fuel Rat's Squadrons

To join the Fuel Rats squadron you must both apply in-game (FUEL) and fill out the form at <https://t.fuelr.at/squadronapply> using your Fuel Rats account. Please read the terms of squadron membership carefully.

### Fuel Rats Decals

If you are eligible you can claim your decal code by logging into your rat account on our pages and punch in the button for it (but be gentle and punch it only once). Then redeem the decal using the link below.

<http://t.fuelr.at/decals>

Code Redemption: <https://user.frontierstore.net/code/redeem>

### Training

Training can be especially useful for Ratlings before their drill, but in no way should make them feel pressured to complete their drill before they're ready. This training is not required in order to rat or dispatch.

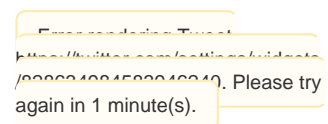
[Training Opportunities](#)

## Connect With Us on Social Media and Be Alerted

We maintain numerous social media and discussion based accounts that you should feel free to join and use to share your experiences or just to say hello to other rats.

We use the **Fuel Rats Knowledge Base** for relevant and updated information about rescues, updates to SOP, game patch notes, in game events and IRC maintenance to name but a few topics. <http://t.fuelr.at/frkb>

The Fuel Rats use **Twitter** for communication with the public and when in need of rats. Follow [@FuelRats](#) and [@FuelRatAlerts](#) if you want to stay up to date. Make sure to turn on mobile notifications for [@FuelRatAlerts](#) if you want to be notified when rats are needed or if an LRR is in progress. This is the account that's used by Dispatch to tweet for additional rats.



The Fuel Rats maintain an ongoing thread of the **Official Forums**, that follows our history and events from the very beginning: [Forums](#)

We also have two **subreddits** [r/fuelrats](#) and [r/fuelratdiscussion](#). [r/fuelrats](#) is open to the public and gives the public a venue to communicate with us on Reddit. [r/fuelratdiscussion](#) is an internal, Fuel Rats only subreddit for discussing topics that affect the Mischief. Subscribe and contact any of the subreddit moderators for access.

We also have collected a number of articles, audio interviews and videos featuring the Fuel Rats. [Fuel Rats in the Media](#)

We also host **Twitch** streams, and anyone streaming Fuel Rat activities should follow these [guidelines](#). Remember your safety and that of our clients is a priority.

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