Account and Login FAQ

Account and API FAQ

Cause: Make sure you're using the password for the website and not your IRC Nickname. They're not necessarily the same passwords.

Cause: Make sure you're using a supported Web browser.
Answer: IRC nicknames must be unique, less than 30 characters in length, use supported characters (A-Z, a-z, 0-9, |, {}, [], (), _) and contain no spaces or other unsupported characters (!, @, #, $, %, &, *)
Do you have an account listed on the roster at http://www.fuelrats.com/roster?

Yes: Submit a ticket to the Fuel Rats' Help Desk: https://jira.fuelrats.com/servicedesk/customer/portal/2/create/38

No: Create an account on the API
Cause: Accounts that are created but then don't either get drilled or perform rescues, are soft-deleted for inactivity after 30 days to keep the roster cleaner. Once you have a rescue to your name, or are drilled, the account is permanent. If you still can't access it then, contact the helpdesk.

Solution: Submit a ticket on the Fuel Rats' Help Desk: https://jira.fuelrats.com/servicedesk/customer/portal/2/create/6
Answer: A memo allows a message to be sent to multiple users or users who are offline. To read memos type /memoserv read all.